



November 10, 2020

Dear Resident,

Please be assured that we are aware of the flooding and water issues happening within the community, and your safety and wellbeing is our primary focus.

We are dealing with historical amounts of rain that needs to be pumped and drained away. Pines Property Management has been and will continue to stay in contact with our partners in both the City of Pembroke Pines and the City of Miramar, along with the Southern Broward Drainage District, to ensure the drainage systems continue working properly.

All lift and pump stations are open and working at full capacity to pump the water to the canals, and they will continue to do this until water levels recede. As the higher levels of water flow through the lower levels, the drainage system reaches a state of equilibrium. The lower levels of water will not see any progress at first, and it may take another 24 – 48 hours before we notice a difference in the water levels

Please note that the drainage system in your community is working and is doing exactly what it is designed to do. The swales, roads and drains are doing their job by keeping the water away from your home, while it can be diverted to the drainage canals.

We understand that the flooding may be an inconvenience, and your patience is greatly appreciated while the massive amounts of water is drained. Please be safe while the water levels recede, and please make every effort to stay out of the water as it may contain wildlife and other unknown hazards.

We have also been informed that many residents are experiencing problems with their sewage system. If you are experiencing a problem with your sewage system, please contact your respective City. The City is aware of these concerns and they are handling these matters as quickly as possible.

Stay safe and Be well,

Sincerely,

Pines Property Management, Inc.

P.O. Box 820100, South Florida, FL 33082-0100

Phone: 954/ 438-6570 Fax: 954/ 438-3951

www.pinespropertymanagement.com





P.O. Box 820100, South Florida, FL 33082-0100
Phone: 954/ 438-6570 Fax: 954/ 438-3951
www.pinespropertymanagement.com



@pinespm