



July 31st, 2020

RE: Tropical Storm Isaias

Attn: Community Residents

As of today's July 31st Weather forecast, Tropical Storm Isaias path shows a significant chance of making a possible impact with Florida. The severity and impact location of the storm is still uncertain. Property owners should prepare for the possibility of Tropical Storm Force winds as soon as this weekend.

In preparation for the coming storm, Pines Property Management is working diligently to enact your community's specific tropical storm plan/hurricane plan, for the protection of your common areas and amenities.

These preparations include, but are not limited to:

- Removal and securing of community gates, entry call boxes and gate operators.
- Shocking community pools – Community swimming pools will be closed until further notice. **Residents and their guests are advised to not use these pools as they will be heavily shocked.**
- Removal and storage of pool furniture (as instructed by your community's hurricane plan).
- Removal of any community park or common area shades
- Shuttering guardhouses, clubhouses, etc.
- Shutting down common area irrigation systems.

We urge all residents to do the same for the protection of your personal property. Begin installing hurricane shutters **only in the event of a hurricane warning**, closing accordion shutters, or taking necessary action to protect your property's windows and doors. Have a plan in place to remove all loose items such as outdoor furniture, decorations, or anything that may become a projectile in heavy winds. If you are currently having a roof replacement or in the middle of any exterior repair/remodeling project, your contractor should be contacted to remove any loose construction materials.

Make sure you have a plan in the event you need to evacuate. A list of emerge/ncy items along with a pre/post storm prep list can be found at:

<http://wsvn.com/news/be-ready-how-to-prepare-for-a-storm/>

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@pinespm

Additional helpful Links

Insurance Claims:

<http://www.iii.org/article/settling-insurance-claims-after-a-disaster>

Florida Emergency Management:

www.floridadisaster.org

Post Storm

Please keep in mind that following the storm, we may find ourselves without power for several days, possibly weeks. Please take all necessary measures to prepare for this possibility.

Your community's tree/landscape company is already on standby to begin clearing common area damages as soon as conditions allow.

Every effort to communicate with our community boards and residents, post storm, will be made. Once available, we will post communications via all social media sites and email blasts as applicable. The PPM Facebook page – Pines Property Management, Inc. will be updated regularly.


Office Hours

At this time, our office is expected to remain closed due to COVID 19. Our business hours remain 8am to 5pm Monday through Friday. Please check our Facebook page for any business hour changes.

Following the storm, regular business operations will begin as soon as conditions allow.

Please continue to stay informed on the coming storm's activity and stay safe.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Moses".

Robert Moses, LCAM, CMCA, AMS
Senior VP of Operations